



QUALITY POLICY STATEMENT

The continuing Policy of Seaton Rail Limited (SRL) is to provide a high quality, professional and efficient service to ensure the satisfaction of all of the requirements of our clients. This achievement will result in securing efficiency, a strong customer focus and enhancement of long-term sustainability and profitability within SRL.

Top Management will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating and maintaining the Quality Management System. I undertake to ensure sufficient resources are made available within SRL to achieve this.

Top Management will undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all employees of SRL.

Through direction and support, each employee will have a proper understanding of the importance of the Quality System function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the SRL.

Equally, every employee is responsible for, and will be trained to perform the duties required by his or her specific role.

Seaton Rail Limited has a Policy of promoting continual improvement and setting of Quality Objectives in line with the framework laid down within ISO 9001:2015 Standard.

These objectives will address the risks and opportunities within SRL as determined by Top Management.

I hereby certify that the Quality Manual and associated Procedures accurately describes the Quality System in use within Seaton Rail Limited to meet the requirements of ISO 9001:2015.

The Quality System will be monitored, measured, evaluated and enhanced regularly under the Top Management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

Reviewed By:

A handwritten signature in black ink, appearing to read 'Shane Seaton'.

Shane Seaton
Managing Director
Date: 16th January 2020

Integrated Business Management System		Quality Policy	
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