

TERMS AND CONDITIONS FOR DRUGS AND ALCOHOL TESTING AND MEDICAL EXAMINATIONS

ACCEPTANCE

The customer accepts these terms and conditions of business (Medical Screenings/Drugs and Alcohol Testing) by completing and submitting the booking form (either electronically or otherwise) and/or by receiving a booking confirmation.

CONTROLS

These terms and conditions apply to any booking made for a Drugs and Alcohol screen or Medical Examination.

If any conflict arises between these terms and conditions and any other terms and conditions, then these terms and conditions will prevail unless authorised in writing by the Managing Director of Seaton Rail Limited.

These terms and conditions of business are interpreted under English Law and both parties agree to abide by the jurisdiction of the country in which the event is to be held.

PAYMENT

Credit account customers:

Our standard credit terms for account customers is full payment within 30 days from the date of invoice.

Non-credit account customers:

Payment for screenings booked by non-credit account customers must be received 7 days prior to the date booked for the screening unless otherwise agreed by Seaton Rail Limited.

We accept payment by bank transfer and card payments either via telephone or in person. We accept the following cards; **VISA/MAESTRO/MASTERCARD/JCB AND AMERICAN EXPRESS**

All prices quoted are exclusive of V.A.T which will be chargeable at the prevailing rate.

CANCELLATION OF BOOKING

Should circumstances mean that you have to cancel a Drugs and Alcohol screen or Medical examination we will give you the option to transfer your booking to another date at the time of cancellation, if this is not possible then the following charges will apply;

More than 48 hours in advance – no charge

24 – 48 hours in advance – 35% of total fee

Less than 24 hours or non-arrival– full fee will apply.

Any requests to cancel a candidate must be made in writing either by email, fax or letter, and will only be implemented from the date received.

NON – ATTENDANCE

If a donor fails to attend a screening, and we have not previously been informed, then the full fee remains payable.

<i>Integrated Business Management System</i>		<i>Terms & Conditions for Drugs and Alcohol testing / Medical Examination</i>	
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LATE ARRIVALS / MISSED SESSIONS

If a donor arrives late for a screening we reserve the right to refuse them for the screening. In all such cases, the full fee remains payable.

UNFORESEEN CIRCUMSTANCES

On occasion, unforeseen circumstances may require us to cancel a screening. In such circumstances, you will given as much notice as possible and offered a free transfer to another date. However, Seaton Rail Limited will under no circumstances accept any consequential liability, irrespective of notice given.

INDEMNITY

The customer shall indemnify Seaton Rail Limited for any claim resulting from injury to persons and damage to any third party except in the instance of proven negligence of Seaton Rail Limited or any of its employees.

Seaton Rail Limited will not be held liable for any financial, economic, or consequent loss of any kind incurred by the customer either directly or indirectly in the performance of the contract.

MEDICAL REVIEW – POSITIVE (NON-NEGATIVE) RESULTS

In some instances, the result of a screening may need to be sent to an independent Medical Review Officer. The Medical Review Officer will review any claims by the donor that they had taken a substance for sound medical reasons, which may have led to a positive (non-negative) screening result. If a sample is scrutinised by a Medical Review Officer a cost of an additional £100.00 will be applicable and will be invoiced accordingly.

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